



NextGen Healthcare Spotlights Patient-Provider Engagement at 24th Annual User Group Meeting

November 11, 2021

Industry Experts Convened at UGM '21 to Share Technology and Clinical Insights and Best Practices; Announces Six New "Excellence in Healthcare" Awards Showcasing Innovative Client Solutions

ATLANTA--(BUSINESS WIRE)--Nov. 11, 2021-- [NextGen Healthcare, Inc.](#) (Nasdaq: NXGN), a leading provider of ambulatory-focused technology solutions, hosted its 24th Annual User Group Meeting (UGM) Nov. 8-10, providing the latest insights from top healthcare experts to thousands of registrants. The official theme of UGM '21 was "ENGAGE"—a dual call to action for attendees to explore trends and policies affecting ambulatory practices in today's complex healthcare environment and to leverage technology to optimize engagement with their patients. The conference convened clients across all specialties to learn about the very latest technological innovations in healthcare.

The informative three-day event featured moving keynote addresses by distinguished surgeon Dr. Marty Makary and Paralympic medalist Amy Purdy. Both *The New York Times* best-selling authors have extensive healthcare experience from vastly different vantage points—provider and patient. NextGen Healthcare emphasizes the importance of using technology to enhance the patient-provider connection.

In addition, over 100 healthcare sessions were offered, including the future of whole-person care and technology solutions designed to empower the next era of healthcare. Capping day two of the mega-event, six leading healthcare providers were honored with an Excellence in Healthcare Award across five categories. Award winners include:

- **Excellence in Integration—[Bowen Center](#)**
The center demonstrated an integrative use of NextGen Healthcare solutions that has improved workflows, automation, efficiency, and delivery of healthcare services across the organization
- **Excellence in Financial Operations—[Syracuse Community Health Center](#)**
The organization has leveraged NextGen® Practice Management, Financial and Operational Analytics, Revenue Cycle Management, and/or other solutions that have improved financial performance across the organization or for individual locations.
- **Excellence in Community Outreach—[Northeast Valley Health Corporation](#)**
The company demonstrated excellence in community health with effective use of one or more NextGen® Population Health solutions to communicate with, analyze and/or improve the long-term health of its community members.
- **Excellence in Clinical Care—[Meskwaki Tribal Health Center](#) & [First Care Clinic](#)**
The winners of this category demonstrated excellence in how patients are engaged, treated and communicated with to provide them the best possible experience. Relevant solutions included, but were not limited to, NextGen® Enterprise, Adaptive Content Engine, Mobile, Virtual Visits, and Patient Experience Platform.
- **Excellence in Partnership—[Delaware Valley Community Health, Inc.](#)**
The organization has been an outstanding partner to NextGen Healthcare. They have generously participated in outreach activities that have included one or more of the following: case study or press release interview, video testimonial, webinar, or reference call.

"Providing a seamless and satisfying patient-provider connection is at the heart of our mission," said David Sides, president and chief executive officer for NextGen Healthcare. "We host UGM to empower our clients' practices to focus on what they do best—optimize healthcare for people within their communities. We applaud the award winners celebrated this week for their innovative use of technology, and we celebrate all our clients for the care they provide to millions each and every day."

All UGM session materials will be available to registered attendees on-demand through January 31, 2022. Visit the [UGM website](#) for more information.

About NextGen Healthcare, Inc.

NextGen Healthcare, Inc. (Nasdaq: NXGN) is a leading provider of ambulatory-focused technology solutions. We are empowering the transformation of ambulatory care—partnering with medical, behavioral and dental providers in their journey to value-based care to make healthcare better for everyone. We go beyond EHR and PM. Our integrated solutions help increase clinical productivity, enrich the patient experience, and ensure healthy financial outcomes. We believe in better. Learn more at [nextgen.com](#), and follow us on [Facebook](#), [Twitter](#), [LinkedIn](#), [YouTube](#) and [Instagram](#).

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