



## NextGen Healthcare's TSI Healthcare Earns Stevie Awards for Customer Service

March 8, 2023

### *Company Recognized for Standout Client Care Since 2015*

REMOTE-FIRST COMPANY/CHAPEL HILL, N.C.--(BUSINESS WIRE)--Mar. 8, 2023-- NextGen Healthcare (Nasdaq: NXGN), a leading provider of innovative cloud-based healthcare technology solutions, has earned international recognition for delivering top-ranked customer service through recently acquired TSI Healthcare. The company won a Bronze Stevie® Award in the Healthcare, Pharmaceutical and Related Industries category at the 17<sup>th</sup> Annual Stevie Awards for Sales & Customer Service and was a favorite for customer service in the 2023 People's Choice Stevie® Awards. TSI Healthcare has been recognized as a leader in client care since 2015.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20230308005255/en/>



The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. More than 2,300 nominations from organizations of all sizes and in virtually every industry, in 49 nations and territories, were considered in this year's competition. The People's Choice Awards reflect votes cast by over 31,000 respondents.

"TSI Healthcare built a solid reputation of delivering unrivaled customer service, and that white-glove approach made the company a perfect fit to bring into the NextGen Healthcare fold," said David Sides, president and chief executive officer at NextGen Healthcare. "We're humbled by the honor to care for our clients as they work to deliver better healthcare outcomes for all."

NextGen Healthcare acquired TSI, a privately held reseller, in November 2022.

"Recognition from the Stevie Awards has always been incredible validation of our team's commitment to clients," said David Dickson, Jr., senior vice president at NextGen Healthcare, and founder and former president of TSI Healthcare. "We're delighted many of the best practices TSI brought to the table will be implemented across NextGen Healthcare."

The 17<sup>th</sup> Annual Stevie Awards were presented March 3 in Las Vegas; the People's Choice Award winners will be recognized in a virtual ceremony April 14.

"The nominations we received for the 2023

NextGen Healthcare's TSI Healthcare has been recognized for customer service since 2015. (Graphic: Business Wire)

competition illustrate that organizations have continued to innovate, thrive, and meet customer expectations," said Stevie Awards President Maggie Miller.

For more information, visit <https://stevieawards.com/Sales>.

To learn more about NextGen Healthcare, visit [nextgen.com](https://nextgen.com).

### **About NextGen Healthcare, Inc.**

NextGen Healthcare, Inc. (Nasdaq: NXGN) is a leading provider of innovative healthcare technology solutions. We are reimagining ambulatory

healthcare with award-winning solutions that enable high-performing practices to create healthier communities. We partner with medical, behavioral and oral health providers in their journey toward whole person health and value-based care. Our highly integrated, intelligent and interoperable solutions go beyond EHR and Practice Management to increase clinical quality and productivity, enrich the patient experience and drive superior financial performance. We are on a quest to achieve better healthcare outcomes for all. Learn more at [nextgen.com](http://nextgen.com), and follow us on [Facebook](#), [Twitter](#), [LinkedIn](#), [YouTube](#) and [Instagram](#).

#### **About The Stevie Awards**

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

Sponsors of the 17th annual Stevie Awards for Sales & Customer Service include Sales Partnerships, Inc., Support Services Group, and ValueSelling Associates, Inc.

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